Vigil® Mobile

Your Vigil System on Your Smart Phone

Vigil® Mobile is a smart phone application (app) that can be used on your Apple® iPhone or iTouch or Android® device. Vigil Mobile allows you to view active calls from your Vigil Integrated Care Management System, Vigil Elite or Vigil Essential System. Vigil Mobile provides access to instant, real-time information, facilitating immediate action where needed. Vigil Mobile may be used as a pager alternative for front line care staff or by senior staff and administrators that need a convenient way to monitor the Vigil System from their mobile device.
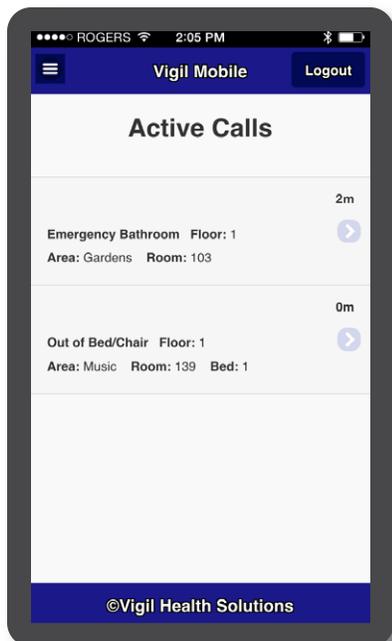
Features

- Operates on iOS or Android devices*

- Works anywhere with WiFi or cellular data coverage

- Real-time notification of active calls

- View recent call history

- May be configured to receive specific call types only

- Filter by area to receive only the calls from specific areas

- Works in both landscape and profile views

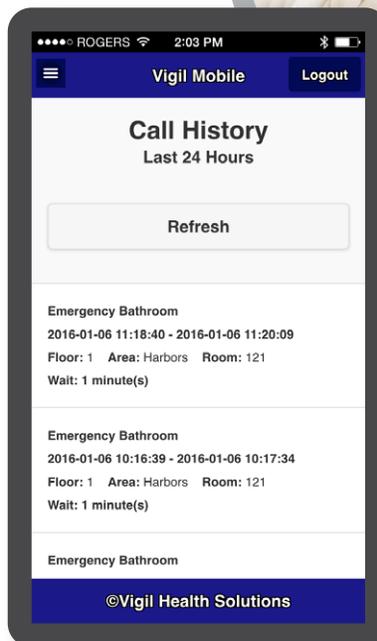- Works with Vigil Engine software version 3.5 or later as well as Vigil Essential software

* Works with Apple iOS 6.0 or later and Android 2.1 or later versions. Some models of phone using these operating systems may not work as intended. Please contact Vigil Technical Services for more information.
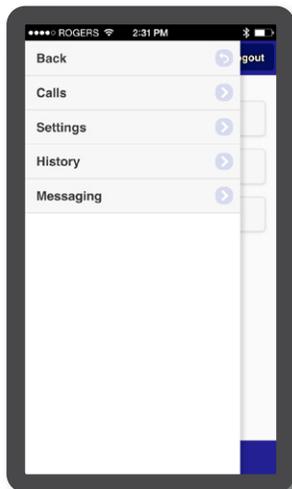
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Vigil Health Solutions Inc.

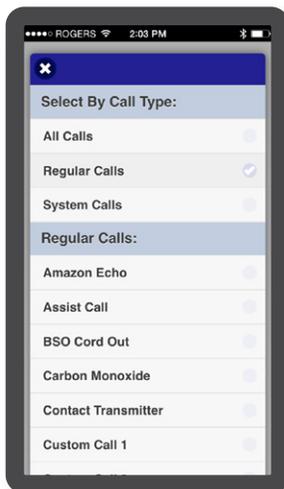1 877 850 1122 | information@vigil.com | www.vigil.com

Vigil® Mobile

Receive immediate notifications when your residents need help.
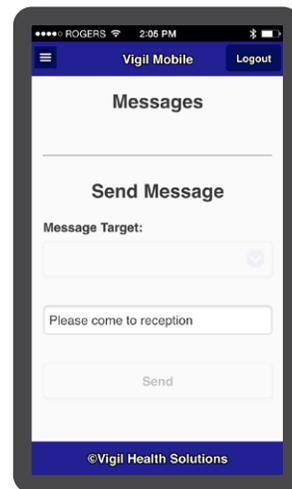
Monitor recent call volume and response times from home or office.

Easy to use menu allows you to switch between views and customize settings.

Front line care staff can receive resident calls while maintenance personnel receive supervisory messages.

Send messages directly to staff carrying pagers or phones.

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Frequently Asked Questions

Number of Users	Cost Per User/ Per Month*
1-4	$10.00
5-9	$9.00
10-14	$8.50
15-19	$7.25
20+	$6.50
	* Billed Quarterly

Q. How do I know if I can I use Vigil Mobile with my current system?

A. Vigil Mobile works with all versions of Vigil Essential and with the Vigil Integrated Care Management System running version 3.5 or later. If you're not sure which version you have please contact Vigil Technical Support at support@vigil.com.

Q. If my internet connection stops working in my building will Vigil Mobile still work?

A. No, Vigil Mobile requires an active internet connection from your Vigil system to the cloud.

Q. How does billing work and is there a set contract term?

A. Vigil Mobile licenses are based on a user per month fee. License fees are bundled based on the number of users. The fees are billed quarterly with your current Vigil Software Maintenance plan and require a one year term. See the table on this page for cost details.

Q. Do I have to have a current Vigil Software Maintenance Agreement in place to use Vigil Mobile?

A. Yes, Vigil Mobile is available only to customers with a current Vigil Software Maintenance Agreement.

Q. Can I use Vigil Mobile on any smart phone?

A. Vigil Mobile works with Apple iOS 6.0 or later and Android 2.1 or later versions. Devices are not supplied by Vigil and require an active cellular data plan or WiFi connection.

Q. Can I use Vigil Mobile as well as my current Vigil pagers or wireless phones?

A. Yes, you can continue to use your existing paging or phones to receive Vigil calls while also being notified of active calls through Vigil Mobile.

Q. Do I need to set up anything on my end to make Vigil Mobile work?

A. Vigil Mobile runs on a centrally hosted cloud server. Your Vigil system requires an external internet connection to send the information to the cloud. The data sent to and from the cloud is encrypted to ensure privacy and security.

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